

Versity 92 Series for Retail Markets



Driving success with Versity 92 Series

Deliver superior customer experiences through exceptional voice quality and leading workflow applications with Spectralink's sleek, durable, compact and cost effective Versity 92 Series enterprise smartphone.



reddot winner 2021

Success with today's knowledgeable customers requires a comprehensive, all-in-one solution to:

- Ensure that every customer call has crystal clear voice as the associate moves throughout the store
- Help customers at point of sale
- Check inventory or product information
- Make the personal connection between teammates and with customers
- Keep employees safe and prevent loss

All while freeing associates from a clunky phone at the front of the store and enabling them to move about freely to do their jobs.

Versity 92 Series smartphone is that solution, delivering voice-critical communications and leading workflow applications in one device, eliminating the need for multiple tools. Versity 92 Series empowers associates to do their jobs anywhere in the store, streamlining workflows, enhancing customer experiences and improving store performance with voice quality you can rely on, you'll never have to put a customer on hold again. All this in an award winning sleek, slim, lightweight design with optional built-in scanner that fits comfortably in a pocket.

Key Features that Beat the Competition:

- Best-in-class smartphone call quality
- Easily integrates with existing PBX/Call Control infrastructure
- Large application ecosystem for retail application integration now and as the industry evolves
- Rugged, thin and lightweight design weighing 30% less than the competition that fits in one pocket
- Enterprise data security
- Comprehensive suite of device-based and centralized tools to manage devices
- Hospital-grade device sanitation capabilities
- Optional built-in scanner
- Push-To-Talk capabilities to reduce overhead paging

Why Is Voice So Important?

Spectralink excels over both consumer smartphones and competitive enterprise devices when it comes to leading voice capabilities. Innovation and Quality, two Spectralink core values, are epitomized in the efforts our Engineers have put in to enhance our chipsets and microphones and optimize our roaming and scanning capabilities between access points to ensure that voice is always prioritized over data, leading to the most reliable call quality on the market.

Voice brings the “people” element to your brand. Voice is the first way we learn to communicate; it’s how we convey tone and empathy in a way you just can’t do through data and texting. With a best-in-class Spectralink Versity 92 in hand, customers can have a personal connection with your store and brand when calling in to ask an expert for information. In short, through our leading voice capabilities, Versity 92 enables the emotional connection between people—both among teammates and with your customers—which can lead to improved loyalty from your employees and to your brand.

Versity 92 Series helps your associates:

IMPROVE IN-STORE PRODUCTIVITY	IMPROVE CUSTOMER EXPERIENCES	STREAMLINE WORKFLOWS
<ul style="list-style-type: none">Access product and store informationRespond to customer inquiries quickly, efficiently, and accuratelyManage in-store tasks	<ul style="list-style-type: none">High quality voice communicationsLook up real-time inventory data to reduce out-of-stock instancesOffer promotions in-aisle or at the point-of-sale for upsell and cross sell opportunities	<ul style="list-style-type: none">Receive floor alerts and mobilize associates to assistCheck inventory and place orders with convenient delivery optionsCoordinate staff to enable a seamless BOPIS experience

The Application Difference

Versity 92’s Android base combined with our constantly growing ecosystem of leading Retail application partners means your mobility solution will always keep up with the latest technology. As the retail world continues to evolve to deliver improved associate and customer experiences, so will your Versity 92 smartphone. Having this application integration capability helps to “future proof” your investment for years to come.

Built in Safety and Loss Prevention

Protect your store assets and keep your associates out of harm’s way with Spectralink SAFE. SAFE provides security and manager or emergency notification at your fingertips for dangerous or suspicious situations.

Ideal for retail workers whose jobs include:

- Price/Inventory Check
- Item Lookup and Locator
- Queue Management/POS
- Assisted Selling
- Restocking
- Collaboration
- Picking and Collecting
- Curbside Pickup/Delivery (Click and Collect)
- Workforce Management

With Spectralink you get:

- Our proprietary Voice Quality Optimization™ (VQO™) technology delivers crystal clear voice quality you can count on, plus noise suppression and echo cancellation capabilities
- Access to our world-class ecosystem of application partners to ensure your workers have the tools they need to get the job done
- The best call control UC interoperability in the industry – we integrate with all leading UC platforms
- Supported by AMIE, our mobile intelligence platform, for easy deployment, call quality monitoring and battery health to ensure you get the most out of your mobility investment

About Spectralink

As an award winner in mobile technology, Spectralink has been transforming the way our customers work and communicate for 30+ years. Through our determination to do extraordinary things, we enable mobile workforces and empower our customers and partners to explore what’s next, what’s possible. With our enterprise grade, best-in-class mobile solutions, we are with our customers wherever they work, however they need us. Our people, commitment to innovation and our passion are our foundation for success.

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