

AMIE[®] Advanced for IP-DECT

Centralized Deployment and Administration

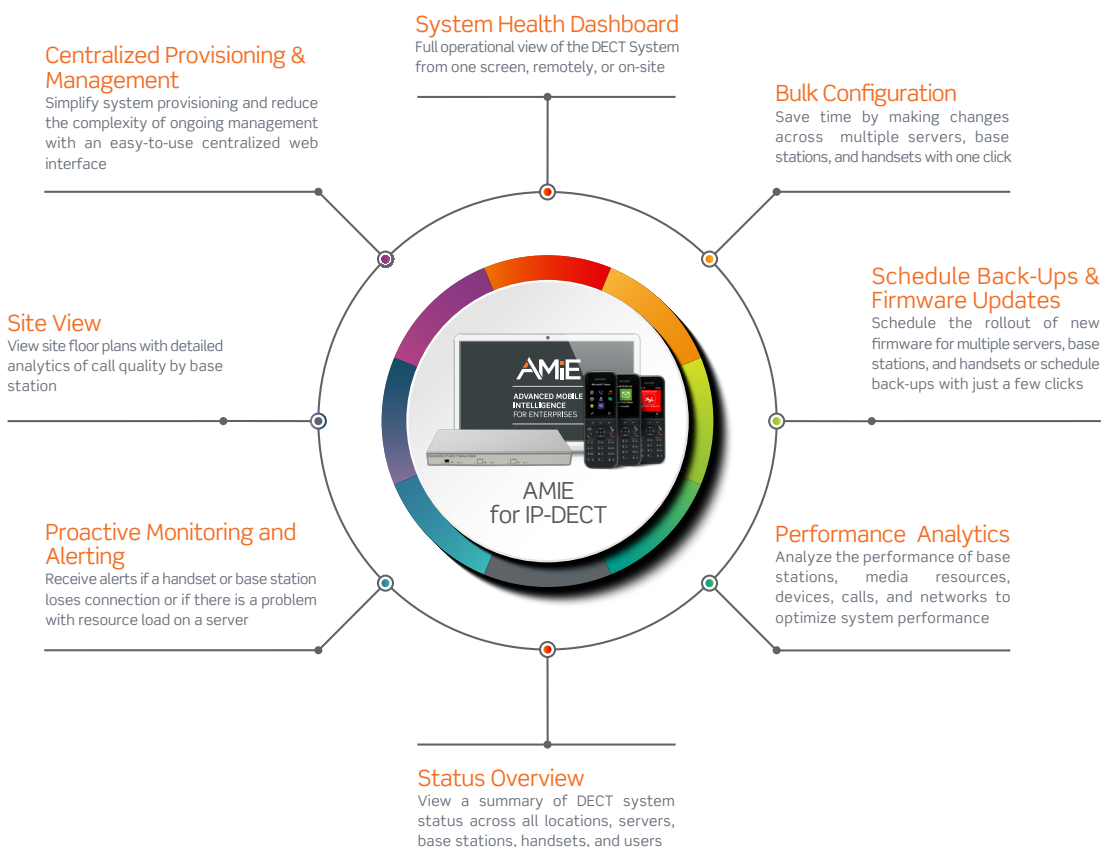


ADVANCED MOBILE
INTELLIGENCE
FOR ENTERPRISES

As the IT Manager of a large enterprise with several IP-DECT servers, hundreds of IP-DECT and digital base stations, and thousands handsets, system management can become overwhelming and any system downtime can critically impact business operations, productivity, and costs. AMIE Advanced for IP-DECT is here to help.

What is AMIE Advanced for IP-DECT?

AMIE Advanced for IP-DECT is a cloud-based platform to streamline operations and help solve the most common challenges of managing an enterprise IP-DECT system. AMIE Advanced provides a simple, user-friendly interface for centralized administration and control of DECT infrastructure including servers, base stations, and handsets, making it vital for large, dispersed enterprises.



Benefits

- Centralized configuration and management for full system control
- Increases productivity and limits disruption through insights into servers and base station status, including call volume and distribution
- Safeguards call quality by monitoring user experience and call volume data to ensure that the network is supporting the necessary load
- Sends proactive alerts when there is a problem with the resource load on a server
- Provides always on communications and support to resolve any issues
- Saves time and money with centralized firmware updates and automation of system backups

AMIE Advanced for IP-DECT Solves IT Administrators' Biggest Concerns

1. Simplify management for multi-location or remote customers

Centralized Provisioning & Management for Large Enterprises

- Simultaneously configure multiple IP-DECT servers, base stations, or handsets
- For efficient provisioning, Smart Configuration provides the Spectralink-recommended configuration for various call platforms and automatically applies the settings
- See the status of all IP-DECT servers and devices from one main dashboard and easily identify IP-DECT servers that need attention
- Reduce management costs for multi-location or remote customers

Managing handsets for large groups of mobile workers

- Efficiently monitor and control handset users across the organization from a single screen
- To reduce downtime, copy configuration syncs the settings of an out-of-service handset to a new handset

2. Maintain reliable call performance and avoid disruption

Performance Analytics

- Analyze the performance of Base Stations, Media Resources, Devices, Calls and Network
- Efficiently troubleshoot system or call quality issues with analytics for voice call traffic (call volume), handover, traffic load, and dropped calls
- Balance cost and performance by monitoring network traffic and media resources to determine when additional capacity is required

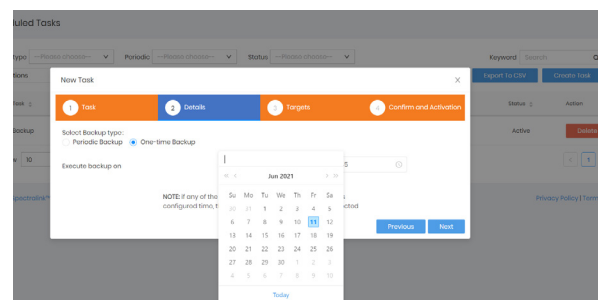
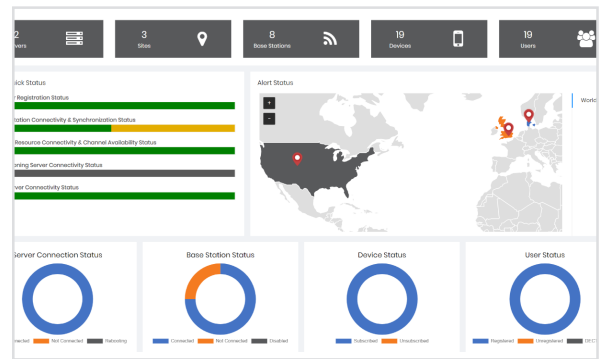
System Health

- View the status and performance of all servers and base stations on one screen for simplified multi-tenancy management
- Filter information by location to analyze the operational efficiency of various locations or multiple customers

3. Increase operational efficiency with automated tasks and bulk changes

Automate and schedule backups

- Schedule and automate backups across all IP-DECT servers and base stations, preventing the need to individually back up servers and base stations
- Roll out firmware for multiple servers, base stations, and handsets and sync updates across the enterprise with just a few clicks
- Verify software compliance across the network in one step instead of checking devices individually and manually



Make bulk changes

- Change IP-DECT server configurations, SIP integration configurations, directory settings, feature licenses, and certificates across the enterprise from one screen
- Save time and reduce manual changes by applying changes to base station and handset settings with a single click

4. Proactively solve problems before they impact the business and day-to-day user experience

Proactive Alerts

- Quickly identify and troubleshoot issues with automated alerts that link directly where the investigation should begin (connectivity, capacity, or resource utilization)
- Generate a monthly automated report for an overview of system performance without logging into the dashboard

How AMIE Advanced for IP-DECT adds value

IT/TELECOMMUNICATIONS MANAGER	RESELLERS/MSP	END USER
<p>High level overview of entire system from one dashboard</p> <p>Increase efficiency and update servers, base stations, and handsets across the entire system with a few clicks</p> <p>Save time troubleshooting with visibility into device and network performance</p>	<p>Quickly view the status of multiple customers in a single view with multi-tenancy management</p> <p>Reduce operational costs with remote provisioning, configuring, updates, and backups</p>	<p>Always-on voice communications so mobile workers can do their jobs without interruption</p> <p>Quick support and resolutions of issues before the user knows they exist</p>

AMIE Advanced for IP-DECT supports Spectralink IP-DECT infrastructure, digital DECT base stations (connected via the Spectralink IP-DECT Gateway), and DECT handsets.

For a Demo of AMIE Advanced for IP-DECT, contact your local sales representative or Spectralink Partner.

About Spectralink

As an award winner in mobile technology, Spectralink has been transforming the way our customers work and communicate for 30+ years. Through our determination to do extraordinary things, we enable mobile workforces and empower our customers and partners to explore what’s next, what’s possible. With our enterprise grade, best-in-class mobile solutions, we are with our customers wherever they work, however they need us. Our people, commitment to innovation and our passion are our foundation for success.

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