

# Deployment Services

Realize the full potential of your plan with thorough implementation and training



## INTRODUCTION

Even the best laid plans can go awry if you don't have the right skills and resources to put them into action for your organization. That can be particularly true when it comes to implementing and integrating solutions across the vast landscape of technology, devices and apps that comprise today's enterprise mobility environments. Getting every deployment detail right is critical to getting the results you want, from technology configuration and testing to employee training and support.

## IMPLEMENTATION

We help you create a truly seamless communication system that works flawlessly across your teams, networks and work environments. We also leverage the expertise of our vast partner ecosystem to support and enhance workflows with industry-aligned apps and functionality.

### **Cabling & access point (AP) install:**

Leave nothing to chance when it comes to the physical installation of your network. Our team has more than 20 years of experience specializing in Wi-Fi installations for organizations of all sizes and is backed by expert-level certifications and hands-on knowledge to fuel efficiency and throughput.

### **Handset configuration:**

Equip your employees with the right devices based on their individual needs and working environments while gaining proven policies and practices to provision, register and inventory devices, and secure and protect data.

### **Systems integration and application deployment:**

Empower your workers with a complete mobile solution that includes app and network integration as well as call server support to ensure they have ready access to the data, people and resources they need, when and where they need it.

### **System acceptance and adoption:**

We help you optimize the mobile experience for your teams by continuously gathering feedback at each stage of implementation to ensure your apps and system deliver the features and functions needed to increase workforce collaboration and productivity.

## TRAINING

Take advantage of our full range of **training resources** and opportunities to empower and support your team from day-one of your solution rollout, including administrator training, train the trainer, quick-start videos and end-user training.

### **Administrator training:**

Help your administrators understand, manage and support needs across your mobile environment with targeted workshop and classroom-type learning opportunities that are led by certified professionals with a deep understanding of solution products, apps and support technologies.

### **Train the Trainer:**

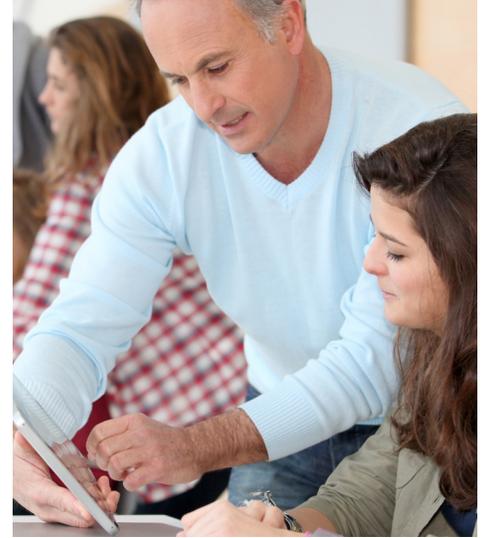
Help your trainers and facilitators build the skills and knowledge they need to deliver effective, dynamic training to managers and employees that aligns to your organization's unique culture.

### **Quick-start videos:**

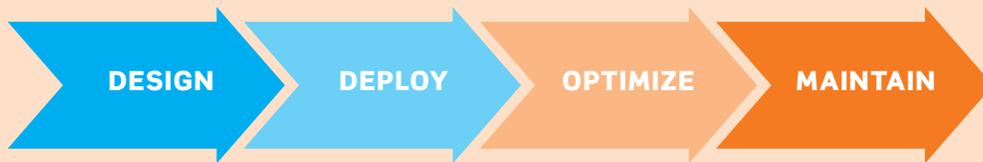
Give your employees flexible learning tools to better understand key concepts and solution capabilities without incurring the cost of instructor-led sessions.

### **End-user training:**

Deepen employee understanding, comfort and adoption of solution tools and technology with personalized, hands-on training in a classroom-type setting with certified, professional instructors and trainers who use interactive tools to guide learning.



## SPECTRALINK ENTERPRISE MOBILITY SERVICES



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